

COCKBURN SCHOOL

Specialist status in the Performing Arts



Executive Headteacher Mr D Gurney BA (Hons) / NPQH / NLE
Head of School Mr R Dixon BSc (Hons) / NPQH

27th April 2021

Dear Parent/Carer,

Year 10 Virtual Progress Review – Wednesday 5th May 2021

As you are aware the final terms of Key Stage 4 are a vital time for your child as we support them to ensure that they are able to secure the grades they deserve and are capable of achieving and to ensure that they are able to move comfortably into their Post-16 destination of choice. Given the current situation, I know you will be extremely keen to speak to your child's teachers. Our new virtual system allows a face to face conversation with teachers in a safe way for all.

On Wednesday 5th May 2021 we will hold our Year 10 Progress Review afternoon/evening where subject teachers will be on hand to answer any questions you may have with regard to your child's progress and future potential in their subject area, along with strategies that will help you support your child to maximise their progress.

Booking your Progress Review appointments:

Appointments will take place virtually on a video conferencing call (either on a mobile / tablet device or a PC). You will not be expected come to the school. Appointments with Year 10 teachers will be available on a first come, first served basis.

The Progress Review will be held online via the Schoolcloud booking system. In order to make video calls you will need to have, as a minimum:

- a device with a microphone and speaker and a compatible web browser.

We recommend:

- using a laptop or computer with a webcam or your smartphone with a front facing camera.

Compatible web browsers are:

- iPhone/iPad: Safari
- Android: Chrome or Firefox
- Windows: Chrome, Firefox or Edge (latest version)
- Mac: Safari, Chrome or Firefox.

The majority of appointments are booked in 5 minute slots, with the exception for some teachers who teach more than one class. The video call will automatically time out at the end of the allotted time and the time left for each appointment will display as a countdown on your screen. There will be a one-minute gap between appointments.

There is a very useful short guide for parents explaining how to attend appointments over video call here for your information:

<https://support.parenteveningsystem.co.uk/article/801-video-parents-how-to-attend-appointments-over-video-call>

If you require further support with making video calls please email info@cockburnschool.org

The online booking system opens on Wednesday 28th April at 8:00am and closes on Wednesday 5th May at 12:00pm. Please book your appointments early to avoid disappointment.

Please visit <https://cockburn.schoolcloud.co.uk> to book your appointments.

To access the online booking system, you must log on using the same information that we have on our school system, i.e. the same email address that was given to the school at the time of your child's admission, and the following information:

- **Parent's/Carer's First name in full / Parent's/Carer's Surname in full**
- **Student's First Name in full / Student's Surname in full / Student's Date of Birth**

If you experience any problems accessing the online booking system, please contact info@cockburnschool.org.

Protocols and instructions for Online Parents' Evening:

These are Cockburn Multi-Academy Trust's protocols for audio and audio/video live online Progress Review meetings. We would ask that parents and carers carefully follow the protocols set out below in order to allow for a successful evening:

- parents/carers must be present
- please do not record or take photos / screenshots of the consultation
- meetings should be held in a suitable environment and all parties should be suitably dressed to conduct the consultation
- Cockburn Multi-academy Trust highly values the very positive, constructive relationships between staff and parents/carers and it is important that this continues. Therefore, please note that, in the extremely unlikely event of verbal abuse, staff will end the conversation and refer the matter to the Senior Leadership Team (SLT).

Tips for troubleshooting:

- school staff have checked that their devices work so we hope all is well at our end for the meetings
- please read the guide carefully beforehand to ensure you are using a suitable browser
- try logging on up to an hour before - if you can't see "Join Video Appointments" check below
- make sure your camera, microphone and volume are fully enabled in your settings and that you have allowed the system to access them
- better sound is achieved if only one person speaks (closely) to the microphone at a time
- if one party loses connection, please just wait whilst they log in again - you should be able to resume
- if there is a sound /display issue, try clicking the microphone/camera icon off and on again
- if there is still an issue, try logging off and logging on again or try another device
- Keep an eye on your email/appointments in case the teacher has a later slot they could be booked for
- if possible, have a back-up device ready for you to log on and use in case one fails
- we will respond to any technical difficulties as far as possible but please be forgiving in case of any technical hitch. We are doing our best to make contact at this difficult time. If you miss a conversation due to technical reasons, or require further information not covered in your allotted time, we can arrange for follow up calls to take place if you wish.
(Please contact us via year10@cockburnschool.org)

Yours sincerely,



Mr R Dixon
Head of School

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